

April 9, 2020

AOKC Coronavirus Update

To our patients,

The Athletic Orthopedic and Knee Center staff would like to reassure you that we are committed to keeping our patients, and their family safe during this challenging COVID-19 time. We hope our experience and training in infection control will give you confidence in your ability to safely keep your scheduled medical appointments.

The following guidelines have been put in place for your safety and ours:

- Prescreening of all staff & patients who enter the building at 9180 Katy Freeway. This prescreening process involves answering a questionnaire and having your temperature taken before gaining access to the building.
- Limiting the number of visitors to our office is one of the most common-sense actions we can take to minimize everyone's risk. (Exception: All minors with a medical appointment must be accompanied by parent or guardian.)
- We ask patients to reschedule in office appointments or utilize our telemedicine line if you answer yes to any of the following:
 - Have a fever of 100° or greater.
 - Have signs & symptoms of a respiratory illness.
 - Have traveled outside the US in the last 14 days.
 - Have been in contact with anyone who has been diagnosed with COVID-19.
- In addition, we clean all doorknobs and surfaces in the practice and waiting room routinely throughout the day with disinfectant.

Thank you for your confidence in the staff and physicians at Athletic Orthopedic and Knee Center as we continue to adjust and remain flexible to all guidelines and recommendations set forth by Federal, State, Centers of Disease Control and Prevention (CDC), World Health Organizations (WHO), and local health authorities regarding this COVID-19 pandemic. We ask that you follow our infection control etiquette which includes: Using hand sanitizer immediately when you enter our office and throughout your stay.

Athletic Orthopedics & Knee Center practice, physical therapy and Ortho Urgent Care are open. Our hours are Monday thru Friday 8am - 6pm.

TELEMEDICINE is now available for our sports and orthopedic patients who are unable to come to the office.

Please call to 713 984 1400 to schedule your appointment